

## You may wish to access Safeline's other services. These include:

- Freephone helpline and online services
- Counselling
- Support groups
- Art therapy
- Young people prevention/early intervention services
- Schools support and projects
- Clients & professionals training/workshops
- Information leaflets

Safeline is a member of the British Association for Counselling and Psychotherapy (BACP) and abides by their code of ethics and practice such as working in a confidential and non judgemental way. All counsellors undertake Safeline's comprehensive training and are CRB/DBS security checked.

## Contact Us

If you need support please get in touch:

Call our office **01926 402 498**

or email **ISVA@safeline.org.uk**

Download the **Safeline Referral App** by scanning the QR code below to refer to the service in seconds:



**Sexual Abuse & Rape  
Preventing | Supporting | Surviving**

**Independent Sexual Violence  
Advisors (ISVAs) and Children's  
Independent Sexual Violence  
Advisors (ChISVAs)**

## Websites



[www.safeline.org.uk](http://www.safeline.org.uk)



[www.slyp.org.uk](http://www.slyp.org.uk)



## Awards



**Safeline**  
6a New Street, Warwick CV34 4RX  
Office: 01926 402 498  
Registered Charity Number 1070854

[www.safeline.org.uk](http://www.safeline.org.uk)

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## How can we help?

Our ISVAs (Independent Sexual Violence Advisors) and ChISVAs (Children's Independent Sexual Violence Advisors) are here to provide emotional and practical support to anyone who has experienced sexual violence at any time in their lives. They can also support the families of those affected.

For those who are considering reporting to the police or have already done so, ISVAs and ChISVAs are professionally trained to support people throughout the Criminal Justice process. Support is offered to people of all genders, cultures, faiths and abilities ages 3+.

### ISVAs are Independent!

Safeline's ISVA team are highly trained, victim focused advocates, independent from the police, criminal justice system and other agencies; although they work in partnership with local agencies to support you. Together with your ISVA you can ensure that you will have all the options to help you make an informed decision that is right for you. Everyone responds differently so the ISVAs can be there to support you to make sense of what has happened and to help you find a way through. They are approachable, empathic and will listen to you without judgement.



For many people who have had crimes perpetrated against them, they are unsure about where to turn and can feel overwhelmed. They may feel that they ought to talk to the police about what has happened to them but this can be hard. For example, sometimes the person that hurt them is a family member; sometimes a person thinks that they will be blamed or judged. Talking to an ISVA is a way of talking through different options, knowing that whatever action they choose, it will be their decision without any coercion and that there will be ongoing support from Safeline.

### You won't have to wait

Safeline's ISVA team will make contact within 48 business hours of receiving a referral.

### Safeline ISVAs:-

- Provide emotional and practical support and guidance, they will be in touch with you regularly to support you and make sure you get access to the other services you need at Safeline and beyond
- Give you support if you want to report rape or sexual abuse to the police – they can attend the police station with you or you can meet the police at the Safeline office
- If you are unsure about making a formal report, the ISVAs can make an informal anonymous report on your behalf
- Provide information and support throughout the criminal justice process – the ISVA can keep you up to date with information about your case and can be by your side during court hearings
- Act as an advocate for you – they can talk to an employer or teacher or support you with housing and benefits and other issues



“ I did not imagine that there was someone out there for me, who was able to be there for me from the moment I reported what happened till beyond the end of the trial. She kept me going and understood me in a different way to my counselling. And she was with me all the way ”

If you would like to find out more about Safeline's ISVA and ChISVA services confidentially contact 01926 402 498 or email [ISVA@safeline.org.uk](mailto:ISVA@safeline.org.uk)



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